



Field service scheduling + technician app

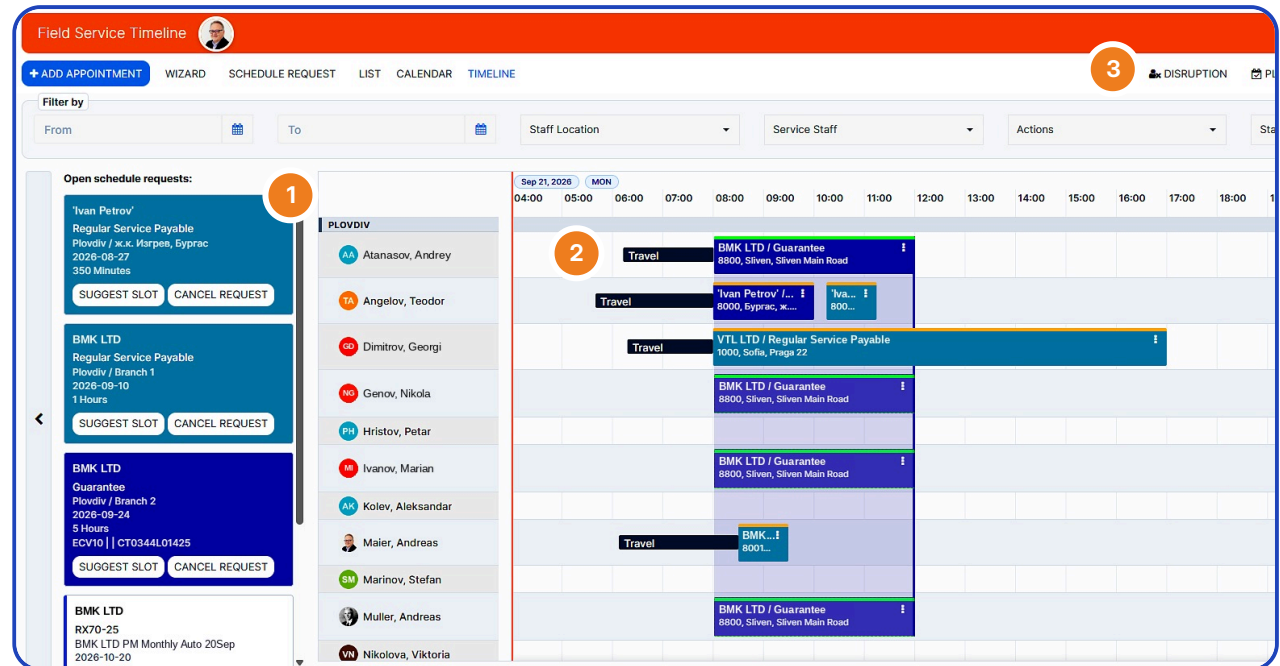
One absent technician shouldn't cost you the whole morning.

SIX ServiceFlow® puts every technician, job and journey on one screen. The office re-plans the day in a few clicks, not a dozen calls. Technicians see every change on their phone.

- ✓ Start from where you are
- ✓ Packages by team size
- ✓ Start with one team

Three calls your office stops making

- 📞 "Who is free this afternoon?"
- 📞 "Can anyone cover Georgi's 2 o'clock?"
- 📞 "Did you get the customer's signature?"



- 1 Open requests wait here until someone books them. Nothing sits in an inbox.
- 2 Travel time is part of the plan, so arrival times are real, not hopeful.
- 3 A technician is out: reassign their jobs from one view, without a phone chain.

How the 30-minute walkthrough works

- 1 **You send one day's job list**
Or we bring a typical day for a team your size.
- 2 **We load it into ServiceFlow**
Your technicians, your jobs, your travel.
- 3 **You see that day on one screen**
And where time, parts or revenue slipped away.

Book your walkthrough

30 minutes, on your own data.

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SIX Management Solutions – a Bulgarian software company



The technician app

From assignment to signature, the job stays in the technician's hand.

No paper handover and no calls back to the office.
The record closes on site, when the work is done, not days later.

1

Assigned

The office picks the technician and the time. The job appears on that technician's phone.

2

Prepared

Client, address, task and asset in one view, read before leaving the depot.

3

On the way

Route, distance and drive time. One tap to navigate or to call the customer.

4

Signed off

Technician and customer sign on the phone. The work order closes there and then.

What comes back to the office with every closed job

Signatures

Service card

Timesheet

Parts from van or warehouse

Expenses

Full job history



What changes

Five things that go wrong every service day.

● Available now ● On the roadmap

Requests arrive everywhere

Calls, emails, forms and notes.
Something slips.



Every request lands in one queue

Requests, appointments and work orders together, with automatic messages to the client.

Nobody knows who is free

The office phones round and rebuilds the day.



Assign the right technician

Matched on availability, location, travel time, skills and qualifications.

Skills live in people's heads

The answer is usually "ask Maria, she knows."



Prepare every visit

Customer history, asset details, the reported problem and the spare parts needed, before the technician sets off.

One change breaks the day

One absence, one delay, and the phone chain starts.



Respond to disruptions

Reassign urgent jobs when appointments change or a technician drops out, with SLA tracking and live GPS.

The paperwork follows the technician home

The visit is over; the record isn't.



Close the job before leaving the site

Signatures, service card, timesheet, van and warehouse stock, expenses.



Scheduling assistant

Suggests the best technician and time from skills, travel, SLA and workload.



Customer self-service

Customers book service online and follow its progress.

Do the math for your team

If the person who plans your day spends two hours on the phone finding, moving and chasing technicians:

$$1_{\text{planner}} \times 2_{\text{hours}} \times 5_{\text{days}}$$

10 hours

a week

That is more than a full working day, every week, spent on calls instead of planning.

Bring your own numbers to the walkthrough. We'll do the math with you.

Book a 30-minute walkthrough on your own jobs

Send us one day's job list. We load it into ServiceFlow and show you that day on one screen.

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No-risk start

Start where you are. Know your package. Prove it on one team.

1 Start from where you are

You don't need to know what your next system is called. Tell us how you plan the day today.

 Today: spreadsheets, calls and paper
→ **ServiceFlow becomes your first real system, built for service and set up with you.**

 Today: you know it's time for a change
→ **Start with the service day. Add stock, purchasing or invoicing only when you need them.**

 Today: an old system that doesn't fit
→ **Keep it for what it does well. ServiceFlow runs the day, with integration options from SIX Growth.**

Nothing gets ripped out on day one.

2 Your package, upfront

Priced by active users. You'll know which package fits before the first call ends.

SIX Start 1–5 active users
Small teams moving off spreadsheets.

SIX Growth 6–15 active users
Service connected to sales, purchasing and stock.

SIX Business 16–40 active users
When you grow into several locations.

Every package includes

- ✓ Your industry package
- ✓ Managed updates
- ✓ Technical support
- ✓ Private SIX environment
- ✓ Security and backups
- ✓ Clear upgrade path

Your exact price in writing after the first call.

3 Start with one team

Prove it on one team or one region before anyone else changes how they work.

 **We set it up**
We load your technicians, customers and assets.

 **One team goes live**
Real jobs, real customers, with us on call.

 **You decide**
The rest follow, and you move up a package, only when the numbers convince you.

No company-wide rollout until you say so.

Book a 30-minute walkthrough on your own jobs

Your price, your setup and your first team, answered in one call.

SIX MS Ltd. |  GDPR and regulatory compliant software |  Made in Europe

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